

CUSTOMER SERVICE

Thank you for choosing GoPasco to meet your travel needs. We hope you have a safe and pleasant trip.

All services operated by GoPasco shall not discriminate on the basis of race, color, gender, national origin and/or any other federally protected category. Accessible formats of printed materials are available upon request, Florida Relay (TTY): 7-1-1 is available. It is the passenger's responsibility to maintain RideCard integrity. GoPasco accepts no responsibility for lost, stolen, or unreadable RideCards.

Should you encounter a problem while riding or attempting to ride a GoPasco bus, please promptly contact GoPasco by calling (727) 834-3322 between 4:30AM and 10:30PM M-F and 8:00AM to 8:00PM Saturday, or writing to us.

Pasco County Public Transportation (GoPasco)

8620 Galen Wilson Boulevard
Port Richey, FL 34668

Email: info@GoPasco.com

8:00AM to 5:00PM Monday-Friday

GOPASCO! We Get You There.

www.GoPasco.com

SCHEDULE INFORMATION

Check the schedule for the route you need. Select the direction and time you wish to travel. The times shown are reference points, but there are many stops in between them. If you have a bus stop that is not a timed point, estimate the time the bus will arrive at your chosen stop.

FARE POLICIES

Fares & passes are nonrefundable, and all sales are final. Personal attendants must pay the applicable fare. Children 4 & under ride free when accompanied by a paying adult (no more than 3 per adult). When the bus reaches the end of the route & turns around, it has reached the end of the fare. Passengers who remain on board are required to pay an additional fare or re-insert their RideCard into the farebox.

Bus operators cannot make change, and GoPasco fare boxes do not accept pennies or bills \$20 or larger.

GoPasco ID cards are \$2.50 and may be purchased at the East or West Pasco Government Centers or at the GoPasco office. Proof of eligibility is required.

RIDE THE BUS

Please use a nearby bus stop to catch the bus. Please fold strollers and/or carts before boarding. Upon boarding, **please remember to swipe your pass through the fare box** or tell the driver what type of fare you are purchasing. Also, for your safety, the driver will not proceed until the aisles are clear. When on the bus, let the driver know you want to disembark approximately one block before your bus stop/destination by pulling down on the cord located near the window. GoPasco buses are equipped with bike racks, available on a first-come, first-serve basis.

BUS RULES:

No music without headphones, no eating or open drinks, no smoking, shirts & shoes are required, no loitering on or at bus stops, fold strollers/carts & keep out of aisle.

**KEEP AISLES CLEAR,
FOR EXIT & EVACUATION PURPOSES**

REGULAR FARES

One-Way Fare \$ 1.50

One-Day Pass \$ 3.75

BUS PASSES

31-Day Pass \$37.50

20-Ride Pass \$25.00

REDUCED FARES*

One-Way Fare \$ 0.75

One-Day Pass \$ 1.85

31-Day Pass \$18.75

20-Ride Pass \$12.50

Summer Haul Pass \$20.00

US Military & Veterans .. **FREE**

Regular fares are available for cash purchase upon boarding buses. Bus passes may be purchased by mail, at Pasco County Government Centers, select Pasco County libraries (please check our website for locations), or in the GoPasco office. The GoPasco office accepts VISA & MasterCard with a \$5 minimum order for passes.

31-Day Passes are good for unlimited rides for 31 calendar days after activation. 20-Ride Passes provide twenty rides within a 90-day period after activation. The Summer Haul Pass is available to students and provides unlimited rides from June 1 to August 31.

*Reduced fares are available for individuals 65 years of age or older, students with valid ID, persons with disabilities, and holders of Medicare cards. Reduced fares require proper GoPasco photo ID card or a current Medicare Card and Photo ID.

To take advantage of Veterans & active-duty military ride free program, please show the bus driver one of the following forms of identification: Current, Active Military ID Card, DD Form 2; Valid VA Card; "V" on Driver's License; or GoPasco Veterans Photo ID Card. Visit our website for more info.